

Gliwice, 21 August 2023.

**Powertec Long Life**  
**Terms and conditions for the 4-year guarantee period.**

**§ 1 Introductory provisions**

1. The entity granting the warranty is M-Tech Poland Sp. z o.o. with its registered office in Zabrze, address: ul. Fryderyka Wilhelma Redena 10, 41-807 Zabrze, registered in the Register of Entrepreneurs of the National Court Register under number 668446, e-mail address: [info@m-tech.pl](mailto:info@m-tech.pl) (hereinafter: Guarantor).
2. The guarantee covers products of the Powertec Long Life brand - xenon automotive bulbs (hereinafter: Products).

**§ 2 Conditions of Guarantee coverage**

1. The warranty covers Products which:
  - 1.1 were sold by the Guarantor exclusively on the retail market,
  - 1.2 were sold to private individuals not engaged in business activity or to private individuals engaged in business activity, but the sale was not made in connection with the conduct of such business activity.
2. Only the direct purchaser of the Product is entitled to the warranty.
3. In order for the Product to be covered by the guarantee, the purchaser is obliged to register the Product on the website <https://b2b.m-tech.pl/product-registration> within 30 days from the date of purchase.
4. The purchaser is obliged to:
  - 4.1 Keep the unique serial number of the Product.
  - 4.2 Have in his possession the warranty card attached to the Product, which is a necessary document in order to benefit from the warranty.
5. The warranty card referred to above should be correctly filled in and contain information such as:
  - 5.1 date of purchase,
  - 5.2 serial number of the Product,
  - 5.3 seller's stamp,
6. The possession of a correctly completed warranty card is a prerequisite for exercising warranty rights.

**§ 3 Scope and Duration of the Warranty**

1. The guarantee covers defects that arise, which consist in the Product not being in conformity with the contract, including in particular:
  - 1.1 incompleteness of the Product,
  - 1.2 spontaneous damage to the Product.
2. The guarantee does not exclude the rights of the Purchaser under the law, i.e. due to the non-compliance of the sold item with the agreement. These remedies are available to the buyer irrespective of the warranty rights on the part and at the expense of the seller. The guarantee does not affect the above-mentioned remedies.
3. The guarantee does not cover damage resulting from misuse, negligence, accidents, unauthorised repairs or mechanical damage.
4. The warranty period is 4 years from the date of purchase of the Product.
5. If repairs are made to the Product, the warranty period does not start anew.



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6. The warranty period shall not be extended by the time during which, due to a defect in the Product, the warranty holder was prevented from using it.

#### **§ 4 Purchaser's rights**

The Purchaser under the guarantee may request that the Product be replaced with a new one.

1. The Purchaser may request the Guarantor to issue a warranty statement recorded on paper or an electronic document.
2. The warranty rights do not include reimbursement of the costs of assembly/disassembly of the Product.

#### **§ 5 Guarantee procedure**

1. A claim under the guarantee must be made at the point of purchase of the Product.
2. The Purchaser, in order to exercise his/her rights under the guarantee, should have with him/her:
  - 2.1 the serial number of the Product,
  - 2.2 The duly completed warranty card,
  - 2.3 Product (in order to assess the legitimacy of the request).
3. The Purchaser must present the above mentioned information, documents and the Product at the point of sale, otherwise the request will not be accepted.
4. The Purchaser's request will be considered by the Guarantor within 14 days from the date of notification, unless the analysis of the validity of the request requires a longer period. In this case, the Purchaser will be informed by the Guarantor before the expiry of the 14-day period for considering the request.
5. If the request is accepted, the Guarantor will send a new Product free of defects to the Purchaser at its expense to the point of purchase.
6. The dispatch will take place by courier.

#### **§ 6 Personal data**

1. Within the framework of the granted Guarantee, the Guarantor will process the personal data of the Purchaser.
2. The Purchaser's personal data will not be transferred outside the EU, nor will it be subject to a decision based on automated data processing.
3. We will only process the personal data of the purchaser for the purpose of handling warranty claims and validating the warranty entitlements held and for the purpose of contact related to the handling of the aforementioned claims.
4. Personal data will cease to be processed after the warranty period has expired.
5. We process:
  - 5.1 Purchaser's name,
  - 5.2 e-mail address,
6. The provision of the data is voluntary, however, it is necessary in order to cover the guarantee and exercise the rights under the guarantee granted.
7. Detailed information on data protection, including information on your rights in connection with the processing of your personal data can be found at <https://m-tech.pl/polityka-prywatnosci/>.



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